

Business Continuity Plan Customer Disclosure Statement

Level Four Financial, LLC plans to quickly recover and resume business operations after a significant business disruption (SBD) and respond by safeguarding our employees and property, making a financial and operational assessment, protecting the firm's books and records, and allowing our customers to transact business. In short, our company's business continuity plan (BCP) is designed to permit us to resume operations as quickly as possible, given the scope and severity of the SBD.

The BCP addresses: data back up and recovery; all mission critical systems; financial and operational assessments; alternative communications with customers, employees, and regulators; alternate physical location of employees; critical supplier, contractor, bank and counter-party impact; regulatory reporting; and assuring our customers prompt access to their funds and securities if we are unable to continue our business.

Our clearing firm, Raymond James & Associates, Inc., backs up our important records in a geographically separate area. While every emergency situation poses unique problems based on external factors, such as time of day and the severity of the disruption, the clearing firm's recovery plans are designed to allow for continued operations of critical business functions, including providing clients with prompt access to their funds and securities.

Significant Business Disruptions: The Company's plan takes into account two kinds Significant Business Disruptions, internal and external. Internal SBDs affect only the Company's ability to communicate and do business, such as a fire or loss of electrical power in the office or building.

External SBDs prevent the operation of the securities markets or a number of firms, such as a terrorist attack, a natural disaster, or another event that causes a wide-scale, regional disruption in essential services.

Internal SBDs: In the event of a disruption in the Company's business operations due to an internal SBD, the Company will attempt to continue to conduct business as usual by utilizing alternative communication methods (if available), such as the Internet, cell phones, etc., or by moving its operations to an alternative location.

External SBDs: In the event of a disruption in the Company's business operations due to an external SBD, the Company will attempt to continue to conduct business as usual by moving its operations to an alternative location outside the effected area, if possible, or by providing customers with alternative communication arrangements, as indicated below, to conduct business or to access their funds and securities.

In all cases, the Company will resume normal business operations as soon as it is able to do so, based on the type and the extent of the disrupting event. However, due to the unpredictable nature of events causing significant business disruptions, the Company does not guarantee that systems will always be available or recoverable after such events.

If the significant business disruption is so severe that it prevents us from remaining in business, the BCP assists the Company with providing our customer's prompt access to their funds and securities.

Communications: In the event you are unable to reach the Company at our main number, please proceed as follows:

1. Contact the Company by email at servicecenter@levelfourfinancial.com
2. Access the Company's website at www.levelfourfinancial.com for more information.
3. Contact the clearing firm directly at the following telephone number to process transactions or for information on your holdings: 800-248-8863
4. Access the clearing firm website for more information on contacting this entity and their business continuity plans. The website address can generally be found on your statement or offering documents.
5. Contact the FINRA's District office at the following telephone number for more information on the company's status and additional instructions: 504-522-6527

Contact information: Any questions regarding the Company's Business Continuity Plans should be addressed to: Marc Whitehead, 11 North Water St., Suite 21290, Mobile, AL 33602, 251-650-0840.